Symbol	Name	Description
	Customer requests financing information	
	Advise customer on financing	
	Customer service representative	
	Credit check completed successfully	
	Perform credit calculation	
	Customer service representative	
	Credit calculation has been performed	
	Request customer status	
	BIWEV	The BIWEV application system type is used for creating customer master data, checking solvency, checking/changing credit application and much more.
	Customer service representative	
	XOR operator	
	Customer is existing customer	
	Customer is new customer	
	Record customer ID	

Symbol	Name	Description
	Record personal data	- Form of address - name/ first name/ last name - title - date of birth - nationality - income
	BIWEV	The BIWEV application system type is used for creating customer master data, checking solvency, checking/changing credit application and much more.
	Customer service representative	
	BIWEV	The BIWEV application system type is used for creating customer master data, checking solvency, checking/changing credit application and much more.
	Customer service representative	
	Customer ID has been recorded	
	Personal data recorded	
	BIWEV	The BIWEV application system type is used for creating customer master data, checking solvency, checking/changing credit application and much more.
	BIWEV	The BIWEV application system type is used for creating customer master data, checking solvency, checking/changing credit application and much more.
	Load data required for financing application from database	
	Record identification data	- ID type - ID number - issuing authority and place - date issued (plausibility check)
	Financing employee 1	
	Copy of ID card	
	DB	

Symbol	Name	Description
	Data has been loaded	
	Identity confirmed by ID card	
	Check/ record personal data	- Form of address - name/ first name/ last name - title - date of birth - nationality - income
	BIWEV	The BIWEV application system type is used for creating customer master data, checking solvency, checking/changing credit application and much more.
	Customer service representative	
	Personal data has been checked/ recorded	
	XOR operator	
	Enter address data	- Street number and name - city, state, and zip code - country - phone number
	BIWEV	The BIWEV application system type is used for creating customer master data, checking solvency, checking/changing credit application and much more.
	Customer service representative	
	Address data has been entered	
	Perform credit check	
	Customer service representative	
	XOR operator	

Symbol	Name	Description
	Credit check completed successfully	
	Credit check failed	
	Enter customer data	- Marital status - income - expenses - assets - liabilities
	BIWEV	The BIWEV application system type is used for creating customer master data, checking solvency, checking/changing credit application and much more.
	Customer service representative	
	Data has been recorded	
	Print financing documents	
	Customer service representative	
	Financing documents have been printed	
	Customer	
	Sign financing contract/ documents	
	Customer service representative	
	Financing contract/ documents are signed	
	Customer	
	Copy financing contract/ documents	

Symbol	Name	Description
	Financing contract	
	Customer service representative	
	Copy of documents provided to customers	
	Financing contract	
	Recommend credit approval	
	BIWEV	The BIWEV application system type is used for creating customer master data, checking solvency, checking/changing credit application and much more.
	Customer service representative	
	Credit approval recommended	
	Check/ approve financing	